

## ENVIRONMENT OVERVIEW AND SCRUTINY PANEL – 9 MARCH 2017

### KEY ACTIONS AND SERVICE REVIEW PROGRAMME – UPDATE REPORT

#### 1. INTRODUCTION AND PURPOSE

- 1.1 The corporate plan included a delivery plan which set out a number of key actions and reviews for 2016/17. The delivery plan was set out against the background of continued funding reductions.
- 1.2 This report provides an update on the work being undertaken and savings made, as part of the regular monitoring of the delivery plan.

#### 2. KEY DELIVERY ACTIONS AND SERVICE REVIEWS

- 2.1 The table sets out key delivery actions and service reviews pertinent to the Environment Overview and Scrutiny Panel and provides progress updates where available.

#### ENVIRONMENT OVERVIEW AND SCRUTINY PANEL

Service Review and Terms of Reference		Progress Update
<b>E.1</b>	<b>Local Plan</b> <i>Local plan consultation and draft submission for adoption</i>	Technical work progressing with a view to preparing and agreeing the Plan for Submission, with pre-submission period for representations in Autumn 2017. Content of Housing White Paper (expected February 2017) will need to be taken into account and will have significant implications for local planning policy formulation.
<b>E.4</b>	<b>Building Control</b> <i>Service delivery review of the Building Control service. Consider the sustainability of the existing arrangements and assess alternatives such as multi-authority joint service provision or a joint (arm's length) local authority trading company</i>	Alternative delivery models, including the possibility of a joint commercial venture, are being actively explored in partnership with other Hampshire local authorities.  If this initiative does not prove to be satisfactory the Service will remain in house and a further review will be required.
<b>G.2</b>	<b>Environmental Health</b> <i>To review all aspects of the delivery of Environmental Health functions (to include Environmental Protection and Commercial)</i>	Proposed new structure went out for consultation on 30 January 2017. Formal report with consultation feedback to be presented to EMT week commencing 27 February with a view to interviewing to management roles in mid-March.
<b>O.1</b>	<b>Waste &amp; Recycling</b> - <i>Determine strategy in line with the county wide Project Integra review</i> - <i>Review of bring sites to rationalise costs</i>	Still awaiting findings of Project Integra review which includes a cost analysis being undertaken to establish viability of retrofitting

		<p>Material Recovery Facilities to accept plastic pots, tubs and trays. Update due to HIOWLA Chief Executives on 31 March 2017.</p> <p>Work continues to be undertaken to plan the removal of the 80 plus bring sites in March/April 2017. Publicity to support this is ongoing with all sites being removed having notices on them and publicity on the Council's website and social media continuing.</p>
<b>O.3</b>	<p><b>Pest Control</b>  <i>Review of pest control to determine future strategy and operation</i></p>	<p>Phase 1 completed with transfer of staff and responsibilities to the Open Spaces service. Early changes have been made to simplify pricing and processes. A further, more fundamental, review is currently being scoped to be submitted to EMT March 2017.</p>
<b>O.5</b>	<p><b>Enforcement Activity (Streetscene)</b>  <i>Identify opportunities for joining up enforcement activities of visible officers</i></p>	<p>Following the initial review of staffing structure consideration is being given to a more fundamental approach to enforcement activities including the parking service. This is being scoped and will commence in 2016/17.</p>

2.2 Reviews will continue to be monitored and reported upon to ensure they are progressing and that objectives of the review are being met.

### 3. FINANCIAL IMPLICATIONS

3.1 A clear focus of the reviews is continued financial responsibility with a view to easing funding pressures.

### 4. RECOMMENDATIONS

4.1 That the Environment Overview and Scrutiny Panel note the progress updates contained within this report.

#### For Further Information Please Contact:

Rebecca Drummond  
Service Manager – Business Improvement  
and Customer Services  
Tel: 023 8028 5588  
E Mail: [rebecca.drummond@nfdc.gov.uk](mailto:rebecca.drummond@nfdc.gov.uk)

#### Background Papers

Key Action and Service Review Programme  
Report – EMT June 2016  
Our corporate plan 2016-2020 Delivery Plan  
Cabinet Report Feb 2016